

UKG Step-by-Step Benefit Enrollment Guide

2023 New Hires

Before You Begin



- Review your benefit plan options and eligibility:
 - HealthEdge Benefit Portal
 - 2023 Benefit Enrollment Guide
 - 2023 Benefit Webinars
- Have your dependent information ready:
 - Social Security Number
 - Date of Birth
 - Gender
 - Address
 - Telephone Number
 - Email Address (optional)
- Review your personal information (legal name, address, SSN, etc.).
 - UKG>Myself>Personal

Getting Started





You will be able to enroll in the following benefits in the UKG New Hire Benefit Event-

- Medical
- Dental
- Vision
- Health Savings Account
- Healthcare/Limited Purpose Spending Accounts
- Dependent Care Spending Account
- Voluntary Life and AD&D
- Critical Illness
- Hospital Indemnity
- Accident Insurance
- Legal Insurance
- ID Theft



You are automatically enrolled in these benefits

- Basic Life and AD&D
- Short- and Long- Term Disability
- Financial Planning
- Employee Assistance Program (EAP)
- Ginger
- 401k



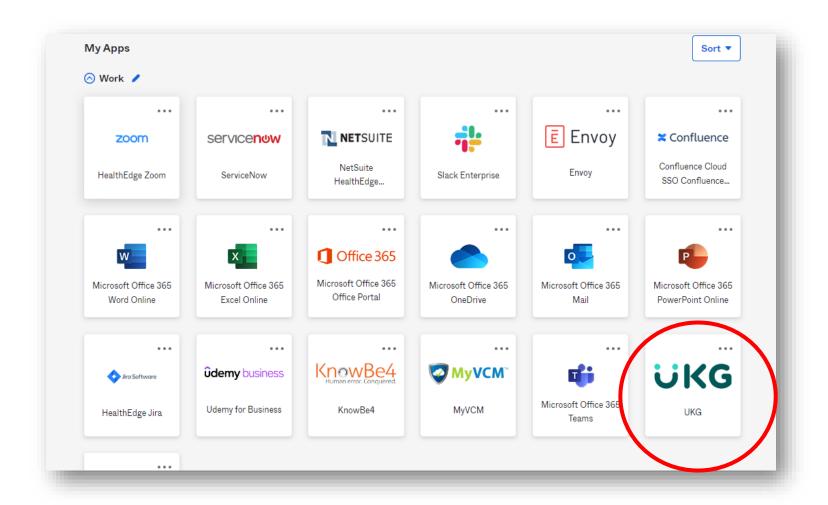
These benefits are not included in the New Hire Benefit Event:

- Optum Rx Prescription Coverage If you enroll in a HealthEdge Aetna medical plan you are automatically enrolled in Rx coverage.
- One Medical If you enroll in a HealthEdge Aetna medical plan you are automatically enrolled in One Medical.
- 401k/Roth 401k elections Enrollment is done through Empower. You will receive account information from Empower through US Mail around your 60th day of employment.
- **Pet Insurance** Employees are eligible to enroll in Pet Insurance at any point in time throughout the year. Please fill out the quote form **here**.
- **Financial Planning** Available at any time. Contact Zoe Lyle at zlyle@janney.com.

Getting Started

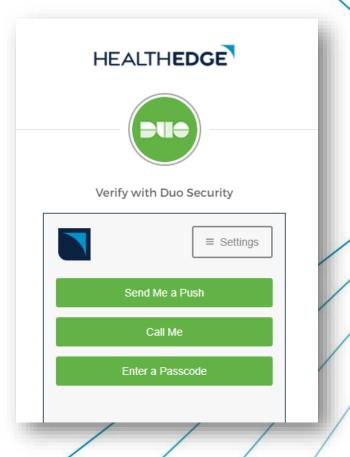
HEALTHEDGE

UKG is accessible through OKTA https://healthedge.okta.com/app/UserHome



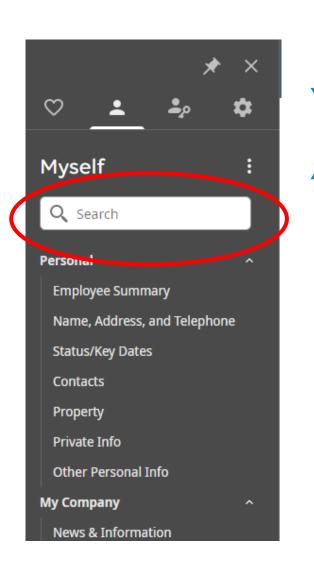
Multifactor Authentication (MFA) required for off-site access

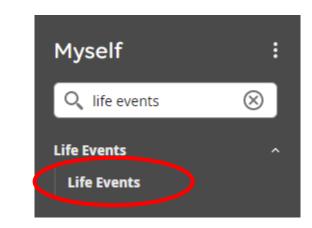
Install Duo Security Mobile



The 2023 New Hire Event is accessible through UKG



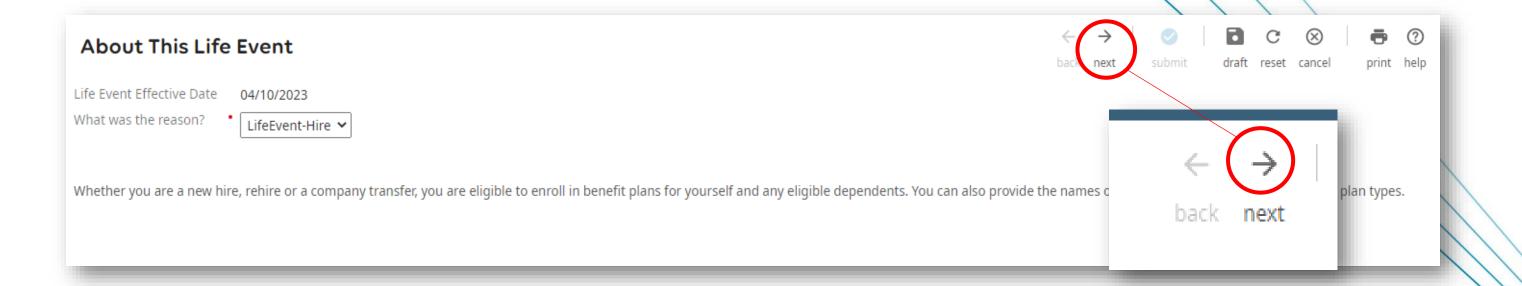




- Under the "Myself" tab on the lefthand side of the screen find the search bar.
- Type in "Life Events" and hit enter to search.
- Click on the "Life Events" option.
- This will populate a new page with a list of three different options
- Click "I am a New Employee/Hire" to get started. This will open a pop-up window with the event.

About This Life Event

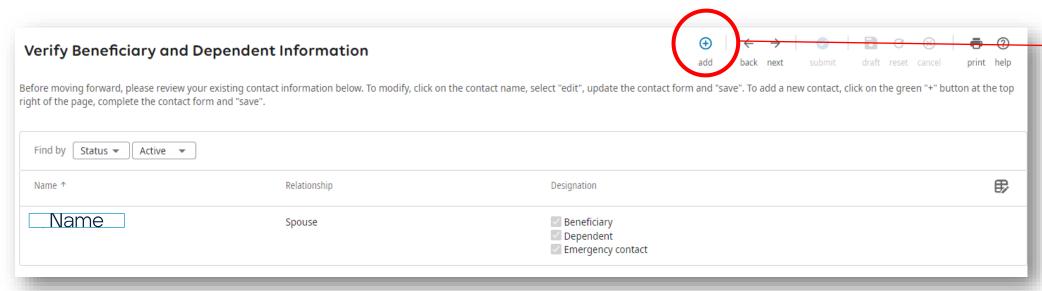




- The "Life Event Effective Date" should auto-populate as your hire date.
- "What was the reason?" should reflect as LifeEvent-Hire.
- Once you enter the event you will navigate through the event by hitting next.
- You may also hit the back button at any time to go through the previous pages as you progress through the event.

Verify Beneficiary and Dependent Information





To Add a Beneficiary/Dependent

 Click on the plus sign within the circle to add a new beneficiary or dependent.

Tip: If you do not have a plus sign log out of the event and add your first contact by going to UKG>Myself>Personal>Contacts.

Verify Beneficiary and Dependent Information ⊕ ← → ② □ ○ ⊗ ● ② add back next submit draft reset cancel print help Before moving forward, please review your existing contact information below. To modify, click on the contact name, select "edit", update the contact form and "save". To add a new contact, click on the green "+" button at the top right of the page, complete the contact form and "save". Find by Status ▼ Active ▼ Name ↑ Relationship Designation ■ Beneficiary ② Dependent ② Dependent ② Emergency contact

To Edit an Existing Beneficiary/ Dependent

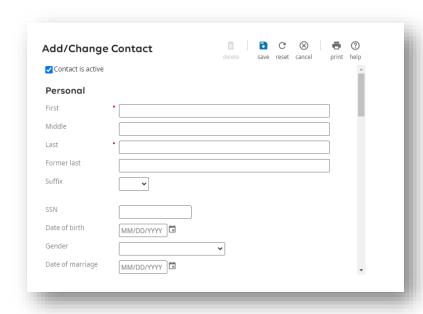
Click on their name to edit information.

Adding New Beneficiary or Dependent



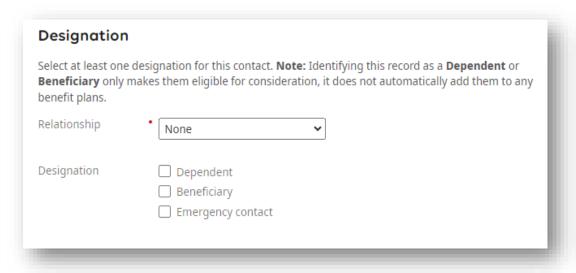
Step 1: Personal Information

 Enter their personal information such as name, date of birth, SSN, and gender.



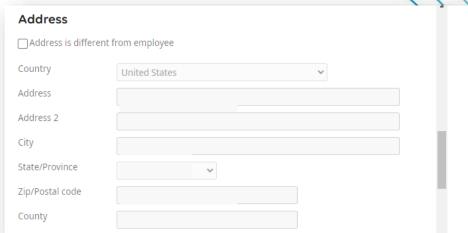
Step 2: Designation

- Assign a relationship such as spouse or child.
- Assign a designation of beneficiary, dependent and/or emergency contact.



Step 3: Contact

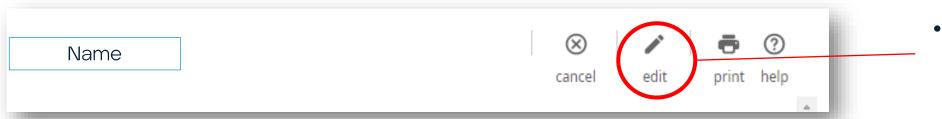
 Enter their address, telephone number and email address, if applicable.



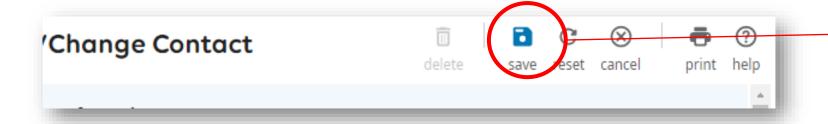


Edit Existing Beneficiary or Dependent





 Click on edit to change personal information, designation, and contact information.

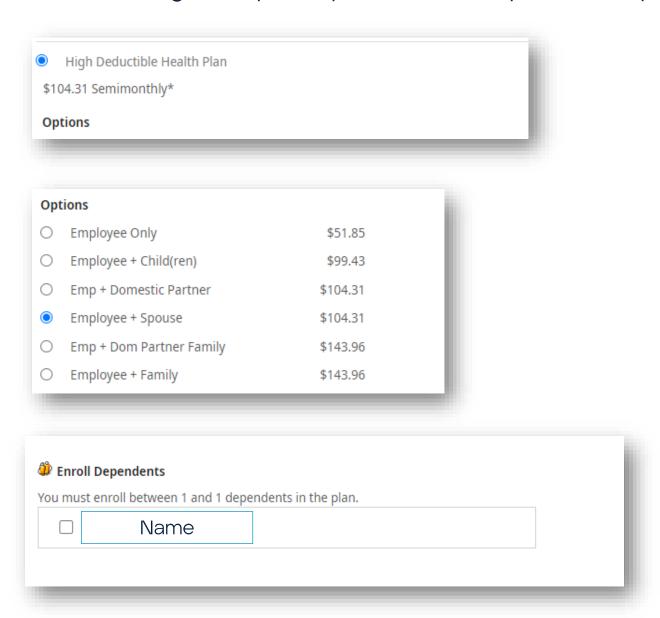


Click save to save your changes.

Medical/Dental/Vision



Read through the plan options carefully. Find the plan you wish to elect.



Step 1: Selecting the plan type

- Find the plan type you would like to elect.
- Click on the radial button. It is selected when it turns blue.

Step 2: Selecting the plan options

 Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.

Step 3: Enroll the correct dependents

- Click on the radial button next to the desired dependent(s). It is selected when it turns blue with a white check mark.
- Check to make sure SSN, date of birth, and gender are reflecting accurately in the menu that appears

Waiving Coverages for Medical/Dental/Vision



0	I Waive Medical		
		J	

I decline Dental plans.

I decline Vision plans.

Waiving coverages

For any coverage you wish to waive you must choose
 "I Waive" or "I Decline", depending on the plan.

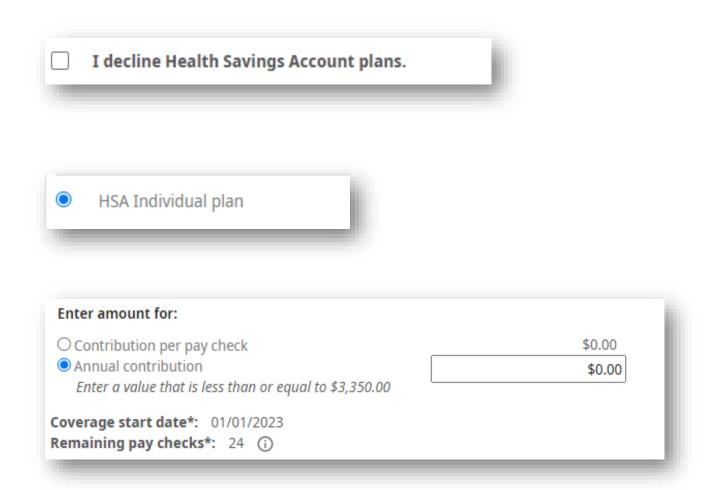
If you are declining coverages, please keep in mind that the next opportunity to enroll in coverage will be the next Open Enrollment period, or if you have experienced a qualifying life status change.



Health Savings Accounts



IMPORTANT: You must select the HSA and contribute your own dollars in order to receive the Employer Contribution. If you waive the HSA, you are also waiving the employer contribution which will require completion of the waiver acknowledgement.



Declining coverages

- If you would like to decline coverage, choose "I decline Health Savings Account plans."
 - Remember you are not eligible for an HSA if you choose the Aetna Core or Buy-Up Plan.

Step 1: Selecting the plan type

 Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.

Step 2: Contribution Amount

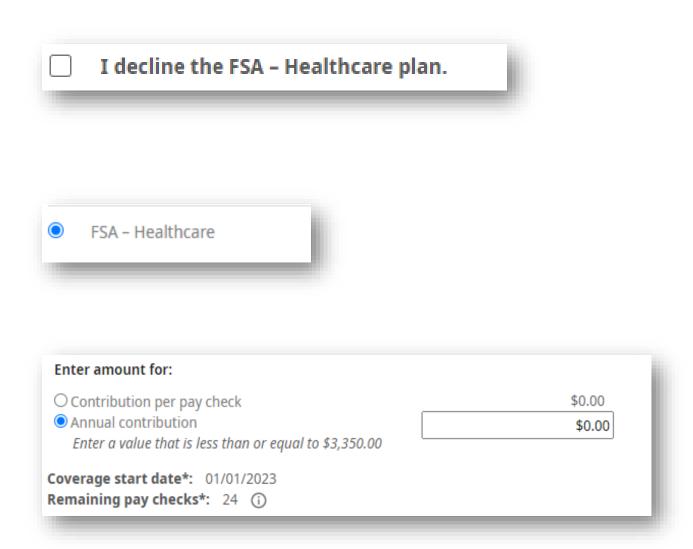
- You may enter your contribution amount as an annual contribution or input as contribution per paycheck; the system will automatically calculate your total contribution.
- The amount you enter will always be funded as a per paycheck contribution.



Flexible Spending Accounts



Healthcare/Limited Purpose/Dependent Care



Declining coverages

- If you would like to decline coverage, choose "I decline the FSA."
 - Remember you are not eligible for a Healthcare FSA if you choose the Aetna HDHP Plan. You may still elect a Limited Purpose – FSA and Dependent Care FSA.

Step 1: Selecting the plan type

 Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue,

Step 2: Contribution Amount

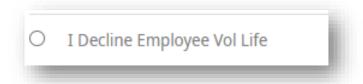
- You may enter your contribution amount as an annual contribution or input as contribution per paycheck; the system will automatically calculate your total contribution
- The amount you enter will always be funded as a per paycheck contribution.

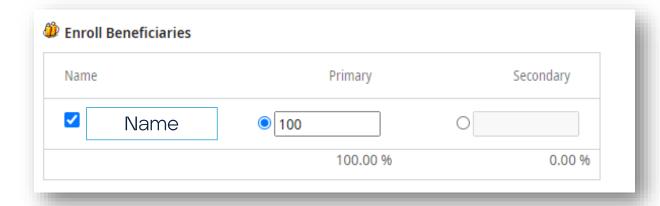


Voluntary Life and AD&D



Employee/Spouse/Child





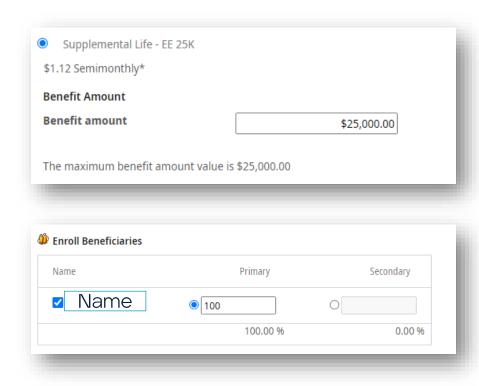
Declining coverages

- If you would like to decline coverage, choose "I decline."
- Due to a system limitation, you will still need to enter a beneficiary into the plan. This is a required placeholder but added beneficiary(s) will not receive any benefits.
 - Select any beneficiary from your list and assign them as primary, 100%
- If you are declining coverages, please keep in mind that the next opportunity to enroll in coverage will be the next Open Enrollment period or if you have experienced a qualifying life status change.

Voluntary Life and AD&D



Employee/Spouse/Child



You must enroll between

Name

Step 1: Selecting the plan options

 Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.

Step 2: Enroll Beneficiaries

- Enter your beneficiaries for the plan
- Primary Beneficiary: is the person or persons first in line to receive your life insurance proceeds if you were to pass away.
 You may have more than one primary beneficiary.
- Secondary Beneficiary: is entitled to receive your insurance benefits if the primary beneficiaries can't be located or have passed away as well. You may have more than one secondary beneficiary.
- Your percentages must add up to 100%.

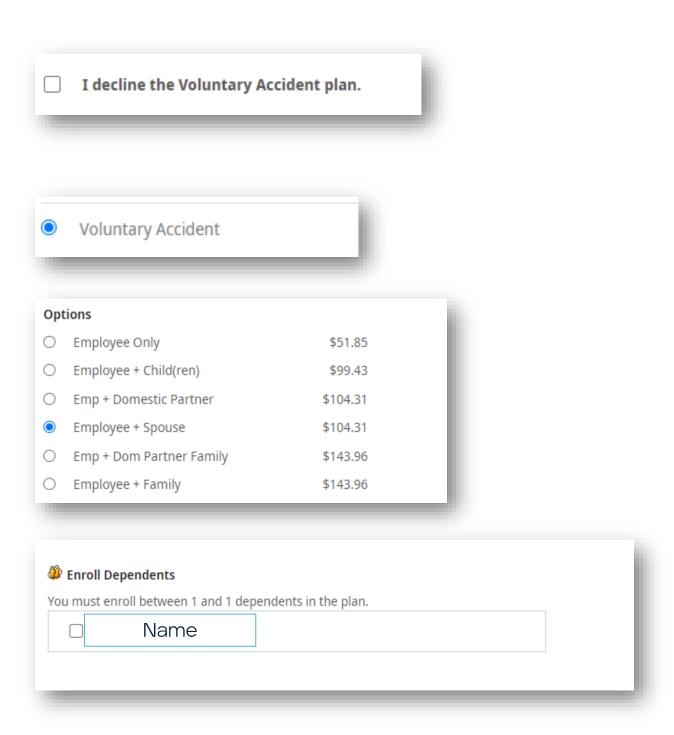
Step 3: Remember your election amount

 Our plan rules state that if you elect Voluntary Life, you must also elect the same amount of Voluntary AD&D

Tip: If you are enrolling in Spouse or Child Life you must enroll the correct dependent in the plan.

Critical Illness/Accident/Hospital Indemnity





<u>Declining coverages</u>

- If you would like to decline coverage, choose "I decline."
- If you are declining coverages, please keep in mind that the next opportunity to enroll in coverage will be the next Open Enrollment period or if you have experienced a qualifying life status change.

Step 1: Selecting the plan type

 Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.

Step 2: Selecting the plan options

 Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.

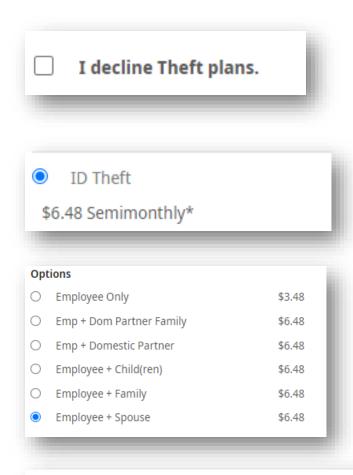
Step 3: Enroll the correct dependents

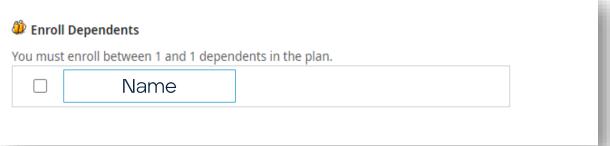
- Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue with a white check mark.
- Check to make sure SSN, date of birth, and gender are reflecting accurately in the menu that appears



ID Theft







<u>Declining coverages</u>

- If you would like to decline coverage, choose "I decline."
- If you are declining coverages, please keep in mind that the next opportunity to enroll in coverage will be the next Open Enrollment period or if you have experienced a qualifying life status change.

Step 1: Selecting the plan type

 Click on the radial button next to the plan option you would like to elect. It is selected when it turns blue.

Step 2: Selecting the plan options

 Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.

Step 3: Enroll the correct dependents

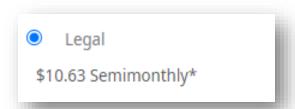
- Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue with a white check mark.
- Check to make sure SSN, date of birth, and gender are reflecting accurately in the menu that appears



Legal Insurance



☐ I decline the Legal plan.



<u>Declining coverages</u>

- If you would like to decline coverage, choose "I decline."
- If you are declining coverages, please keep in mind that the next opportunity to enroll in coverage will be the next Open Enrollment period or if you have experienced a qualifying life status change.

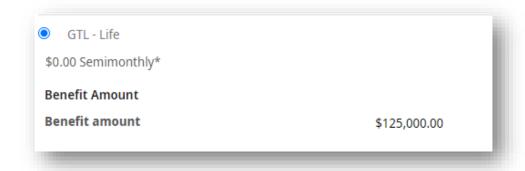
Step 1: Selecting the plan type

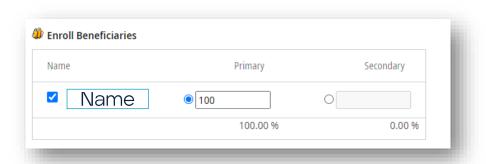
 Click on the radial button next to the plan type option you would like to elect. It is selected when it turns blue.

Employer Paid Life and AD&D



This benefit is provided to you by HealthEdge at no cost to you. You must elect the benefit in UKG to complete the event.





Step 1: Selecting the plan options

- Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.
 - You cannot waive this coverage

Step 2: Enroll Beneficiaries

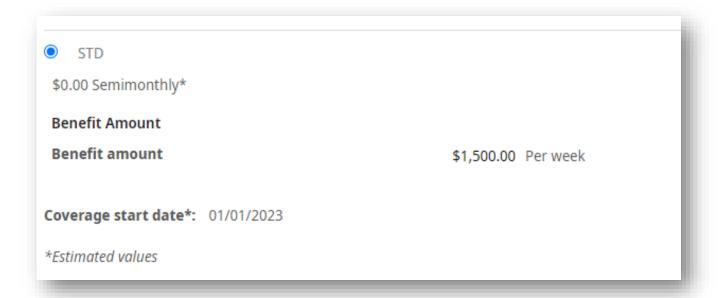
- Enter your beneficiaries for the plan
- Primary Beneficiary: is the person or persons first in line to receive your life insurance proceeds if you were to pass away.
 You may have more than one primary beneficiary.
- Secondary Beneficiary: is entitled to receive your insurance benefits if the primary beneficiaries can't be located or have passed away as well. You may have more than one secondary beneficiary.
- Your percentages must add up to 100%.



Employer Paid Short- and Long-Term Disability



This benefit is provided to you by HealthEdge at no cost to you. You must elect the benefit in UKG to complete the event.



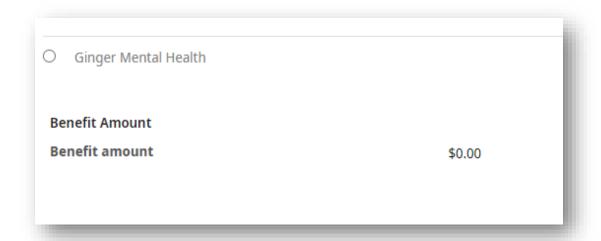
Step 1: Selecting the plan options

- Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.
 - You cannot waive this coverage

Employer Paid Ginger Mental Health



This benefit is provided to you by HealthEdge at no cost to you. You must elect the benefit in UKG to complete the event.



Step 1: Selecting the plan options

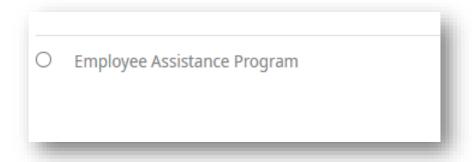
- Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.
 - You cannot waive this coverage

Your dependents age 18 years or older are automatically covered under the plan.

Employer Paid Employee Assistance Program (EAP)



This benefit is provided to you by HealthEdge at no cost to you. You must elect the benefit in UKG to complete the event.



Step 1: Selecting the plan options

- Click on the radial button next to the coverage option you would like to elect. It is selected when it turns blue.
 - You cannot waive this coverage

Confirm Your Elections



(i)

Information

• Your elections cannot be submitted until elections for the required plan type(s) have been completed:

Flexible Spending Account

FSA - Limited Purpose

FSA - Dependent Care

▼ New Be	nefits - As of 01/01/2023	Estimated Total Cost: \$162.32 ^①
Plan Type	Plan Details	Your semi- monthly cost
Medical	High Deductible Health Plan Coverage: Employee + Spouse	\$104.31
	Covered Family Members	

▼ Declined Benefits - Annual Open Enrollment				
Plan Type	Plan Details			
Health Savings Account	HSA Individual plan			

Step 1: Check for Errors

- If you have forgotten to make an election the system will indicate that your event cannot be submitted.
- For any plans listed, use the left-hand navigation bar to find and click on the benefit to take action on.

Step 2: Review Your Elections

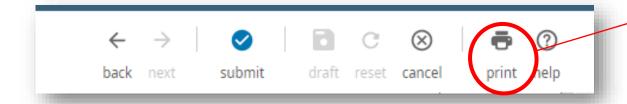
- In the "New Benefits" section double check that all plans and dependents are reflected as you intended.
- If a benefit needs correcting, use the left-hand navigation bar to find and click on the benefit to take action on.

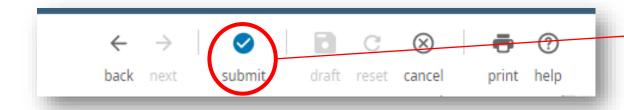
Step 3: Review Your Declined Benefits

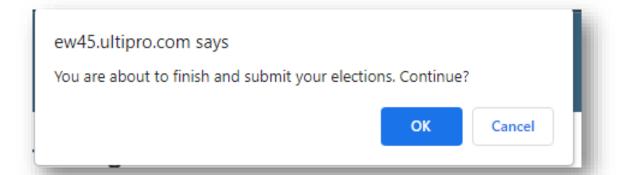
- In the "Declined Benefits" section, double check that there are no plans listed that you had intended to elect.
- All benefits in this section are declined and you will not have the benefit as of 1/1/2023.
- If a benefit needs correcting, use the left-hand navigation bar to find and click on the benefit to take action on.

Complete Your Enrollment









Step 1: Print Your Confirmation Page

 Once you have confirmed that you have elected or waived all benefits and checked that all dependents have been correctly added - print your confirmation page and save for your records.

Step 2: Submit

- Once you have confirmed your elections and printed your confirmation page you may hit submit!
- You will get a pop-up warning hit OK to submit.

Congratulations you have completed your enrollment!



Questions?

Email: <u>hr@healthedge.com</u>

Slack: #askHR

What Comes Next?



- After successful submission of your benefit enrollment, your elections will be reviewed and approved within 5 business days.
- Once approved, it may take up to two (2) weeks for vendors to receive your information.
- Your eligibility will retro-back to your date of hire.
- After the vendors receive your information, it will take up to 10-14 days for you to receive your I.D. cards, along with your HSA/FSA cards (if applicable).
 - Review: Where are my ID Cards?

What if I need to visit a physician before receiving my insurance cards?

- **Option 1:** If your provider's office does not require payment at time of service, we advise that you inform them of how your information is being processed. You can then submit to them your policy information (digitally or once you receive your card) and request that they reprocess your claim.
- Option 2: If payment is required at time of service, you may pay out of pocket at the time of service and then file a claim with the
 insurance company for reimbursement.